

**DOCKET NO. 11157SSUS04C (NORT10-00349)**  
**Customer No. 33000**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : K. Scott Ramey, et al  
Serial No. : 10/662,603  
Filed : September 15, 2003  
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE  
FOR WEB-BASED CONTROL OF A CALL SERVER  
Group No. : 2194  
Examiner : Charles E. Anya  
Confirmation No. : 2370

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**PETITION FOR EXTENSION OF TIME**

Applicant respectfully requests a two (2) month extension of time for filing a response to the Office Action mailed May 29, 2009. The response period is presently set to expire on August 29, 2009, and if this Petition for Extension of Time is granted, the new response date will be October 29, 2009.

The Commissioner is hereby authorized to charge \$490.00 for the two-month extension fee, or any additional fees which may be required, or credit any overpayment to Nortel Networks Deposit Account No. 14-1315.

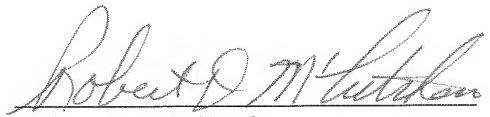
ATTORNEY DOCKET No. 11157SSUS04C (NORT10-00349)  
U.S. SERIAL NO. 10/662,603  
PATENT

Respectfully submitted,

MUNCK CARTER, LLP

Date: 10/29/2009

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